



Q&A FOR OUR GUESTS...



1

ARE YOU OPEN?

We are not open to the public, however we are still able to send out all products purchased through our online store. You can purchase products at www.HairScalp.com/Store

2

CAN YOU COME TO MY HOUSE?

The Governor's order for salon/spa closure and the "Stay at Home" order specifically outlines that home visits are prohibited. The long-term safety of our team is important to us. They too are aware of the closure orders/details.

3

I ALREADY HAVE AN APPOINTMENT...

The current "Stay At Home" order prevents us from any operations with guest presence until April 6, 2020, unless the order is rescinded or modified. For now consider previously scheduled appointments **(scheduled before March 18, 2020)** "cancelled" through at least April 6, 2020.

4

WHAT ABOUT FUTURE APPOINTMENTS?

We have kept all future appointments in place in our schedule. Our goal is to re-open as soon as we are legally able to do so. Future appointments will not be changed, however we may ask our guests for some flexibility to help us assist the guests who have missed appointments due to closures.

5

HOW LONG CAN MY CURRENT ATTACHMENT LAST?

For women, your attachment can last up to 2 extra weeks. It may not feel as secure, but it will not completely fall off. The use of bobby pins can help extend your attachment. We are working on some tips to help with extending your attachment. Stay tuned!